

Transition guideline and procedure for QCS (From ISO 9001:2008 to ISO 9001:2015)



The adoption of a Quality Management System is a strategic decision for an Organization that can help to improve its overall performance and provide a sound basis for sustainable development initiatives.

Reference- ISO 9001:2015

AIM OF THE DOCUMENT

The aim of this Transition Guideline document is facilitating your meeting the requirements of the new international standard for Quality Management Systems (QMS) ISO 9001:2015, which replaces the previous version ISO 9001:2008.

WHY THE CHANGE

As per ISO, All ISO standards are reviewed every five years to establish if a revision is required to keep it current and relevant for the marketplace. ISO 9001:2015 is designed to respond to the latest trends and be compatible with other management systems.

There are a number of objectives associated with this revision, but there are three that are considered most critical.

1. *The International Organization for Standardization (ISO) wants to see the ISO 9001 and all of its other standards continue to grow in terms of numbers of registrations. There is a lingering perception that ISO 9001 is somehow overbearing or obtrusive to service organization*
2. *There has been a targeted effort to simplify language used to aid in understanding & promote consistency between accreditation bodies, certification bodies, auditors & clients.*
3. *There has been a long standing desire to simplify and streamline the process for companies that wish to achieve multiple certifications (such as ISO 9001 and ISO 14001.) For example, many of these companies currently feel compelled to maintain multiple sets of quality and procedures manuals. This new re-write is attempting to address these and other concerns.*

COMPARING ISO 9001:2008 WITH ISO 9001:2015:

The most noticeable change to the standard is its new structure. ISO 9001:2015 now follows the same overall structure as other ISO management system standards (known as the High-Level Structure), making it easier for anyone using multiple management systems. More information can be found in Annex SL of ISO/IEC Directives Part 1 (the rules for developing ISO standards).

Another major difference is the focus on risk-based thinking. While this has always been part of the standard, the new version gives it increased prominence.

The new version of the standard brings the user a number of benefits. For example, ISO 9001:2015:

- Puts greater emphasis on leadership engagement
- Helps address organizational risks and opportunities in a structured manner
- Uses simplified language and a common structure and terms, which are particularly helpful to organizations using multiple management systems, such as those for the environment, health & safety, or business continuity.
- Addresses supply chain management more effectively.
- Is more user-friendly for service and knowledge-based organizations.
- Aligning QMS policy and objectives with the strategy of the organization
- Also there are a number of changes with respect to the terminology outlined in the table below

Transition Process:



Certified organizations using ISO 9001:2008 are recommended to take the following actions:-

- I. Identify the organizational gaps which needs to be addressed to meet new requirements
- II. Develop an implementation plan
- III. Provide appropriate training and awareness for all parties that have an impact on the effectiveness of the organization
- IV. Update the existing quality management system to meet the revised requirements and provide verification of the effectiveness.

QCS will implement the transition in the phased manner as under:

For New Applicants:

QCS will not accept any new applications as per ISO 9001:2008 from 1st April 2017. All applications thereafter will be accepted only as ISO 9001:2015.

The validity of the certificates granted to organizations as per ISO 9001:2008 may be increased to make the certificate valid for a full three years only after ascertaining the conformity to ISO 9001:2015.

For Existing Certified Organizations:

QCS will undertake all audits including surveillance or recertification as per ISO 9001:2015 only from Jan 1, 2017. However, any non compliance with the new requirements will be treated as 'Observations' only however, the non compliance against ISO 19001:2008 will be treated as 'Non Compliance'. The observations pending or raised on or after August 31, 2017 will be treated as Nonconformity without impacting the certification status of the client. The nonconformities pending on August 31, 2018 may affect the certification status of the organization depending upon the severity and may lead to cancellation of the certification granted. The certificates of organizations who fail to complete the transition by August 31, 2018 will be treated as invalid however the certificate may be reinstated after ensuring the compliance with ISO 9001:2015.

The certification to ISO 9001:2015 will be made only after QCS ensure that all identified outstanding findings/ non conformities have been appropriately addressed and the effectiveness of the management system demonstrated.

For any further clarification please contact at:

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